

## **Our Privacy Policy**

This Privacy Policy describes how The Stamp Group ("we", "us" or "our") collects, stores and uses personal information in connection with the performance of the services that are made available to you through the website.

By placing a bid you expressly consent to the collection, storage and use of your personal information by The Stamp Group as described in this Privacy Policy.

This Privacy Policy is valid from 3 July 2008 and is effective upon new users placing a bid or joining our mailing list.

### **Collection and Storage**

You can browse the Site without telling us who you are or revealing any personal information about yourself. However, once you give us your personal information, you are no longer anonymous to us.

If you choose to provide us with personal information, you expressly consent to us transferring that information to, and storing it on, servers located in the United Kingdom. We will store your information in a safe, confidential and secure environment.

We may collect and store the following personal information about you:

- a) email address, physical address, telephone number and other contact information;
- b) transactional information based on bids placed on the website;
- c) postage information you provide to purchase or return an item;
- d) correspondence sent through the website.

### **Use by The Stamp Group**

Our primary purpose in collecting personal information is to provide you with a safe, smooth and efficient service.

We may use your personal information to:

- a) provide the services and customer support you request;
- b) resolve disputes, collect payments, and troubleshoot problems;
- c) send you our catalogue.

### **Changing Your Personal Information**

We will adjust your details or remove you from our mailing list upon request. We do retain personal information from closed accounts in order to comply with legal obligations, prevent fraud, collect any fees owed, resolve disputes, troubleshoot problems, assist with any investigations, and take other actions as permitted by law.

### **Security**

Your information is stored on servers that are not connected to the internet so it can not be accessed by third parties. The files are protected by passwords for added security.

### **General**

We may amend this Privacy Policy at any time by posting the amended terms on the website. All amended terms shall take effect automatically 30 days after they are initially posted on the website. In addition, we will notify you in accordance with your notification preferences or by posting an announcement on our website.